





# Driving Value Through Supply Chain Transformation and Clinical Engagement

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- Identify strategies to engage senior leadership and gain surgeon buy-in for the successful implementation of supply chain initiatives.
- Discuss methods to streamline decision-making to achieve clinical standardization and operational efficiencies.





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### New integrated healthcare system in 2022

### **East Region**

Leveraged a highly committed GPO, requiring committed awards with limited flexibility

### **West Region**

Primarily used local agreements with limited reliance on a GPO

#### **Obstacles**

Physician landscape, lack of standardization, limited resources, headwinds, integration related activities

#### Goal

Advance clinical excellence by fostering flexibility that amplifies clinicians' voices, managing costs, reducing variation, and optimizing time and resources – all to deliver simple, affordable, equitable, and exceptional care

**GPO + Aggregated GPO = System Solution** 

# **Aggregated GPO – Original Agreement**



**No Contract Compliance** 

Access to All Contracts

Flexible Sourcing Strategies

#### Resulted in:

- Activation of 27 agreements
- Expansion of network
- Staffing resources
- Management of rebates
- Achievement of \$15.2M in savings

- Frustration among members and supplier base
- Strained partnership between Corewell and aggregate group
- Inefficiencies in the sourcing process

### **Decision Point**



### **Option 1: End the Relationship**

- Advantages:
  - Greater control over product choices and suppliers
- Disadvantages:
  - Termination of current contracts
  - Loss of 140 agreements
  - Missed expected savings
  - Less time and resources available
  - Possible harm to relationships with founding GPO members

# Option 2: Focus on PPI and Commodities



- Advantages:
  - Enhance member relationships
  - Leverage SME knowledge from GPO
  - Save time and resources
  - Streamline bidding
  - Promote clinical standardization
  - Preserve cost savings for current and future categories
- Disadvantage:
  - Less control over category award decisions



# **Essential Actions to Maximize the Partnership**







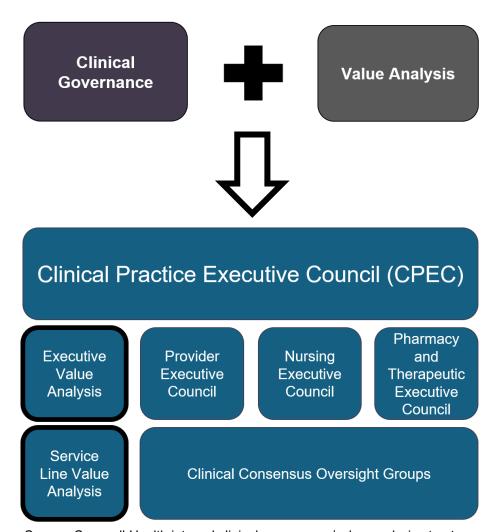
OPTIMIZE SPEED TO VALUE



INCREASE PHYSICIAN ENGAGEMENT

# Clinical Governance + Value Analysis





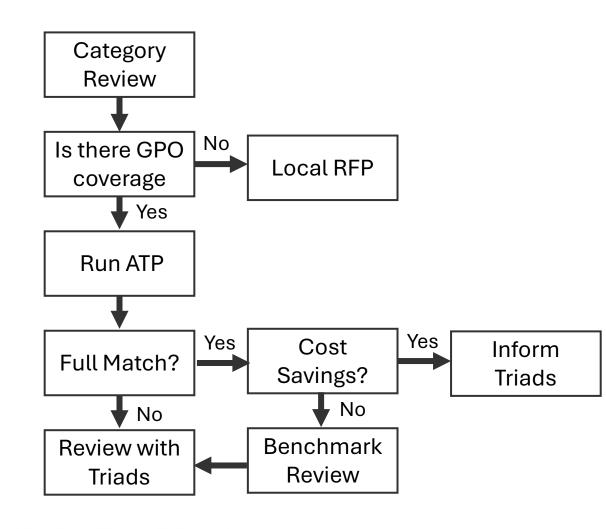
### **Benefits of Integration**

- Streamlines team alignment
- Accelerates decision-making
- Strengthens physician engagement
- Promotes consistency across clinical operations
- Leverages organizational strengths
- Empowers teams through ownership
- Expands leadership communication
- Establishes clear escalation pathways

### **Optimize Speed to Value**

THE POSSIBILITIES

- Strategically align category roadmaps
- Engage indirect resources
- Integrate with aggregated GPO RFP processes
- Drive meaningful clinical involvement
- Define roles, escalation pathways, and decision criteria



# **Increase Physician Engagement**



Gainshare program to incentivize physicians to participate in Corewell and aggregate GPO savings initiatives



#### Communication

- Gainshare process and timeline
- · Service line balance
- Key contributing projects



#### Request Submission

- Single front door
- Regional champions following category review



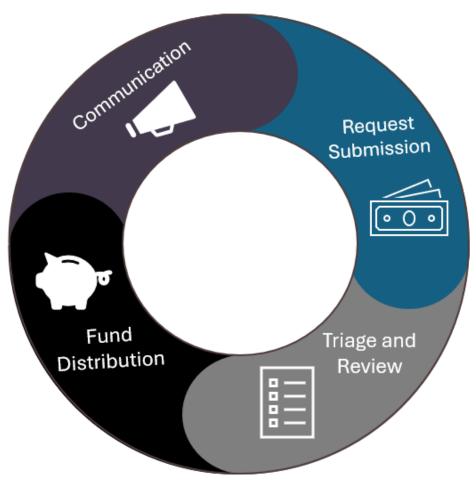
#### Triage and Review

- · Biannual review
- Prioritize requests based on system prioritization
- Consult with Corewell Health leadership as needed



#### **Fund Distribution**

Clear visibility and transparency of fund allocation



Corewell Health internal physician engagement process

### **Lessons Learned**



- Leverage external networks
- Embrace transparency and collaboration
- Clarify before acting
- Delegate approval authority to the appropriate level
- Set clear expectations
- Adopt a learning mindset

# **Key Takeaways**



- Flexibility without structure leads to inefficiencies
- Commitment enables strategic gains
- Governance structure is critical
- Speed to value requires coordination
- Physician engagement must be intentional
- Cross-functional collaboration is essential

### **Questions?**





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