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# Optimizing Supply Chain Efficiency Through MMIS Transformation

**Star Kirchner**  
Purchasing Manager  
Advanced Dermatology & Cosmetic Surgery

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# Learning Objectives



- Understand how MMIS transformation improves supply chain efficiency and data accuracy.
- Identify key metrics and benchmarks for measuring supply chain optimization success.

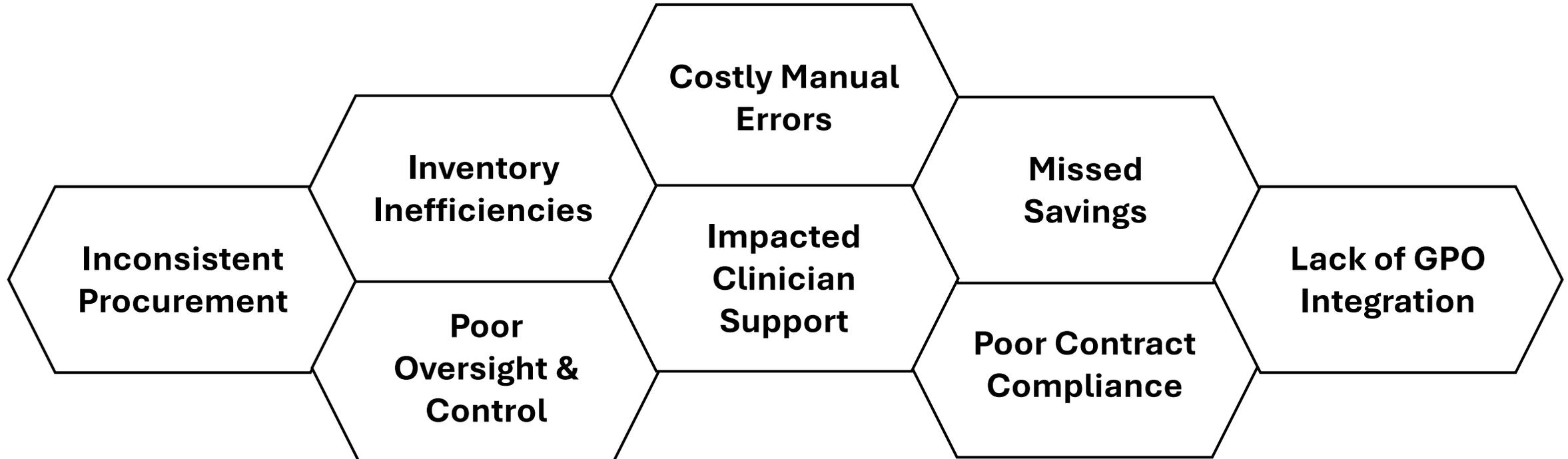


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# The Hidden Cost of Chaos

➤ What's the cost of fragmented supply chain?



➤ Advanced Dermatology & Cosmetic Surgery (ADCS) needed transformation, **not a patch.**

# The Turning Point



- ADCS had clear objectives, and needed a Materials Management Information System (MMIS) that supported all:

<b>Before</b>	<b>After (Unified MMIS)</b>
Multiple Systems	Single Platform
Manual Entry	Automated Workflows
Delayed Reports	Real-time dashboards
Redundant POs	Consolidated & Streamlined Ordering
No Inventory Visibility	Automated Inventory Management

# Transformation Isn't Plug-and-Play

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- Human & Behavioral Challenges
- Operational & Technical Hurdles
- Time & Resource Burdens
- Governance & Oversight



# Solving the Puzzle: Real Challenges, Real Fixes



➤ **Challenge:** Invoice Inaccuracy & Compliance Gaps

**Solution:** Implemented AP 3-way match in MMIS

- Matched POs, receipts, and invoices
- Added price tolerance thresholds
- Identified non-compliant pricing

**Pain Point:** Delays in receiving across 150+ clinics

- **Fix:** Customized open PO reports + monthly best-practice calls
- Encouraged timely receiving & accountability

➤ **Challenge:** Frequent, Fragmented Clinic Ordering

**Solution:** Used MMIS reports to identify high PO frequency

- Highlighted clinics with multiple orders/week to same vendor

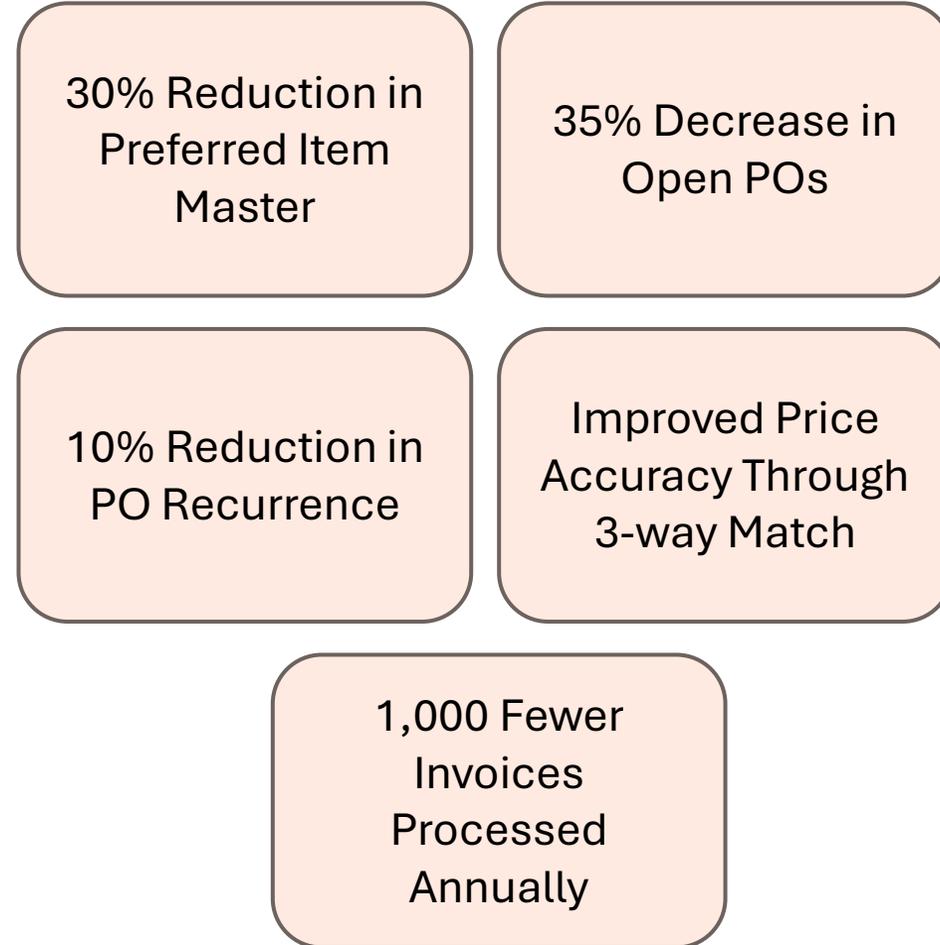
**Fix:** Implemented **standard ordering schedules**

- Result: Fewer POs, lower freight costs, less admin work
- Bonus: Support Sustainability Goals

# Results and Impact



- Streamlined Operations
- Cleaner Data
- GPO Alignment
- Fewer Invoices
- PO Discipline



# Lessons Learned



- Change Management is just as Important as Technology
- Standardization Requires Flexibility
- Let the Data Lead, but People Execute
- Don't Expect Perfection

**Success came not from avoiding problems, but from addressing them transparently, learning quickly, and staying focused on the bigger picture: a more efficient, aligned, and empowered supply chain.**

# Key Takeaways



- Standardize with Purpose: Partner with GPO & MMIS Support Teams
- Build a Reporting Culture Early
- Start Small – then Scale
- Treat the MMIS as a Strategic Platform, not a Static Solution

**If you only do one thing next week, pick one challenge in your supply chain, and ask how your MMIS could help solve it.  
... And if you don't have an MMIS, get one!**

# Questions?



## Contact:

Star Kirchner, [star.kirchner@adcsclinics.com](mailto:star.kirchner@adcsclinics.com)

