

Taking the Pain out of Pain Documentation: Improving Nursing Workflow

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Learning Objectives

- Identify key factors in establishing accurate documentation workflows that foster safer pain medication administration practices.
- Evaluate the applicability of using rule-based logic and system-driven support to create efficient nursing documentation workflows.

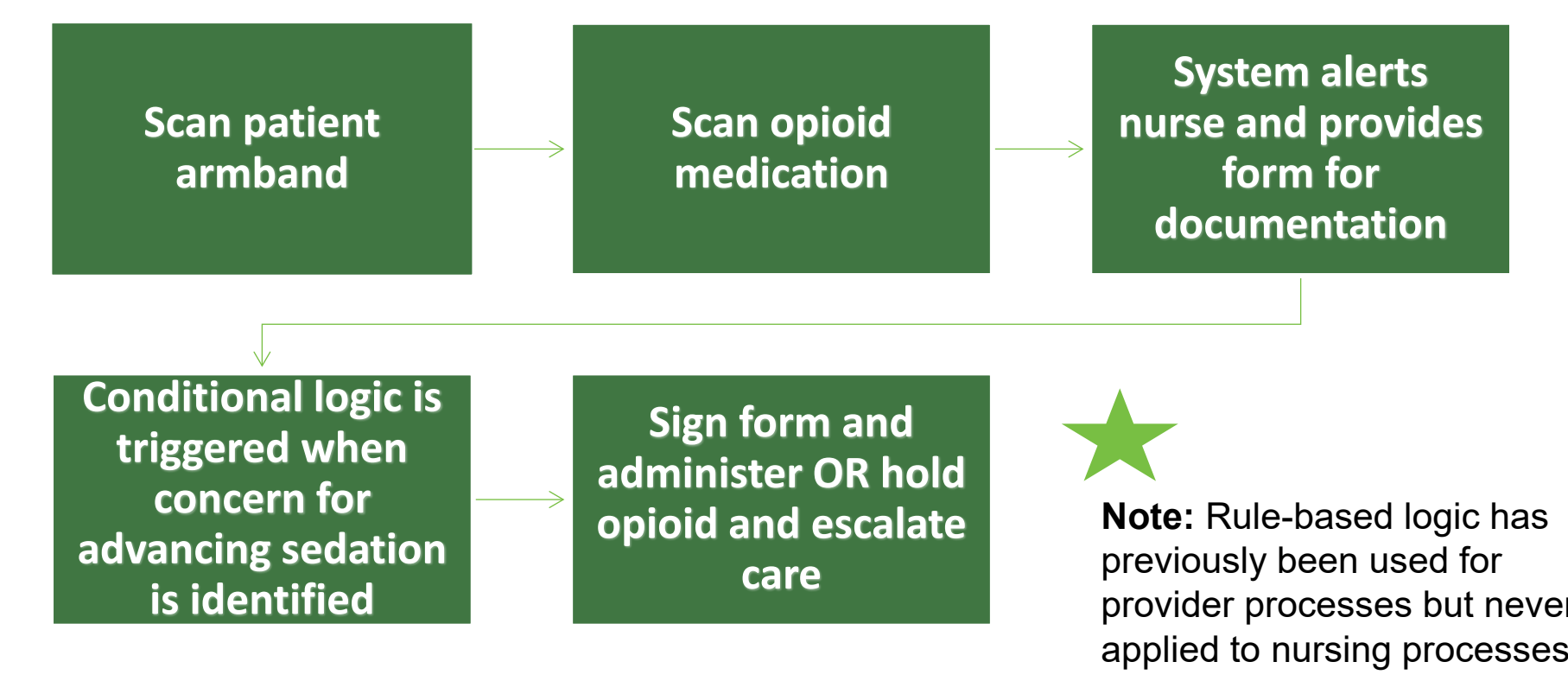
Discovery

Goal: To develop a comprehensive platform to safely administer pain medication, document assessments, and escalate concerns.

- Frontline staff interviews
- Current state assessment
- Best practice identification
- Ideal state mapping

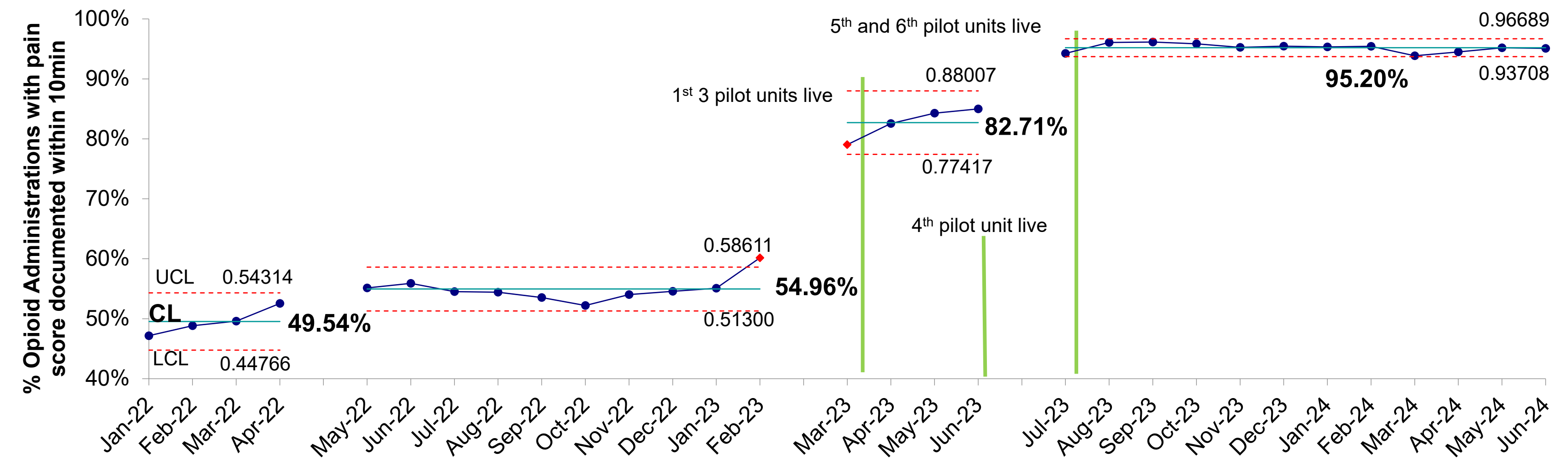
Build and Implementation

A rule-based logic platform was established in the electronic medical record that brings assessments and escalation pathways to nurses at the time of medication administration.

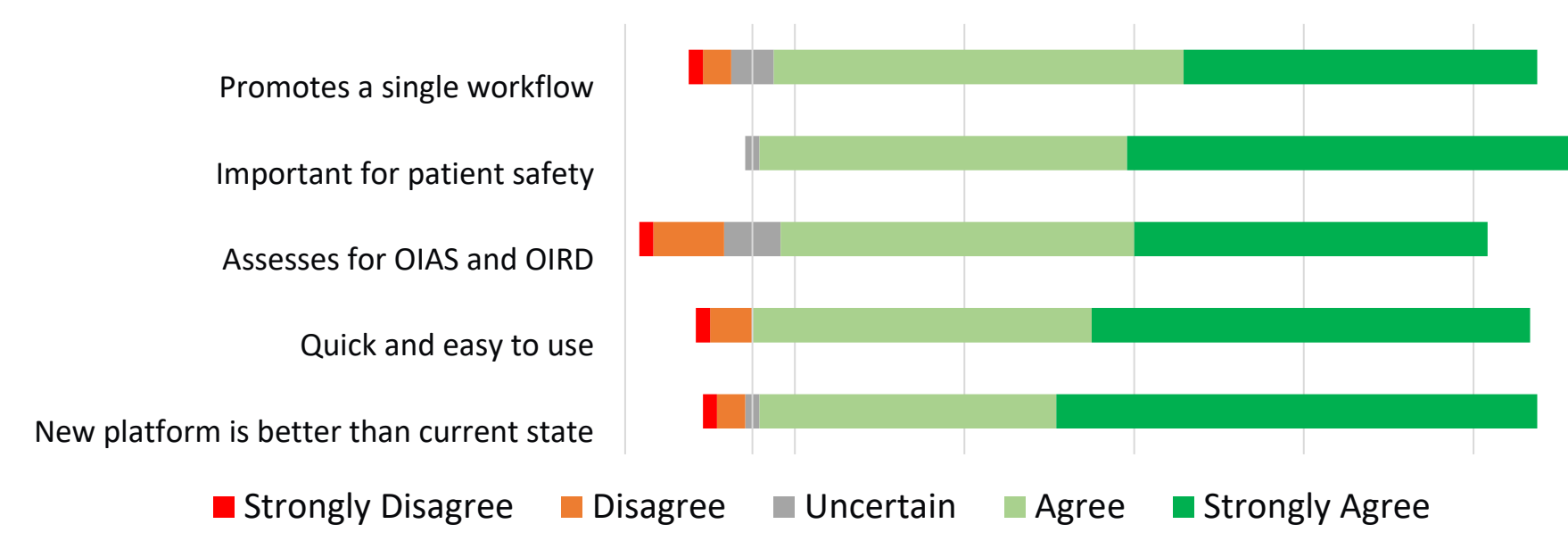


Outcomes

Real-Time Pain Score Documentation Compliance With Opioid Administrations



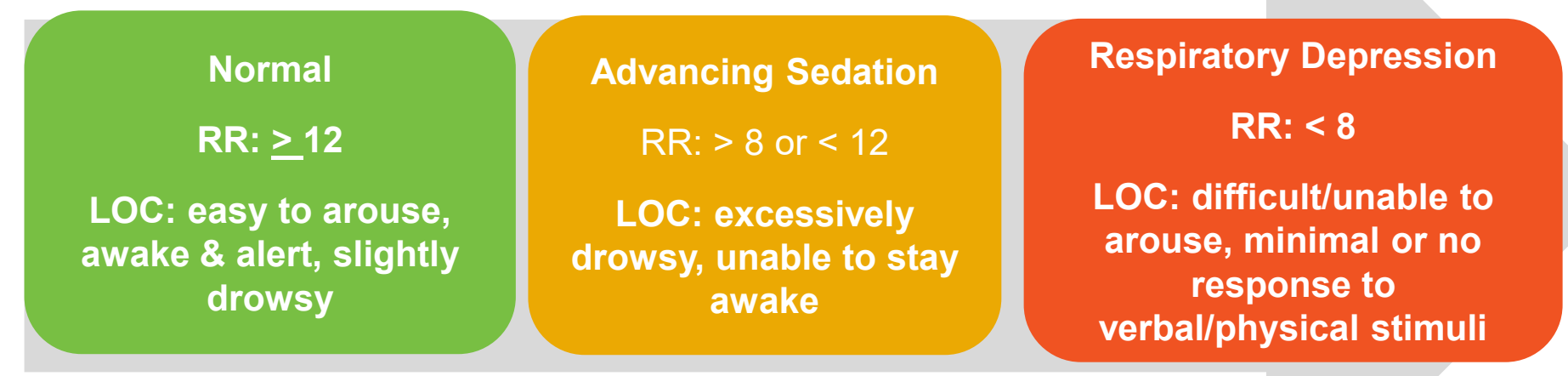
Post OIRD Prevention Pre-Opioid Assessment Pilot Feedback n=60



Key Take-Aways

- Meet frontline staff where they are
- Be flexible
- Have an "engine" and a "village"
- Engine identifies options and facilitates build
- The village determines what's best for them

Assessment Pathway



Education

At UAB we have found that staff learn best when provided small bits of information repeatedly via different platforms.

Lessons Learned

- Listen to front line staff and optimize current workflows before adding any additional improvement request.
- Challenge system capabilities, talk to others, and think outside the box
- Closed-loop communication with evidence feedback is crucial with establishing buy-in, sustainability, & future participation.

REFERENCES
Hall, K. R., & Stanley, A. Y. (2019). Literature review: assessment of opioid-related sedation and the pasero opioid sedation scale. *Journal of PeriAnesthesia Nursing*, 34(1), 132-142.