



Pursuing high performance: How leaders approach performance improvement

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Learning Objectives



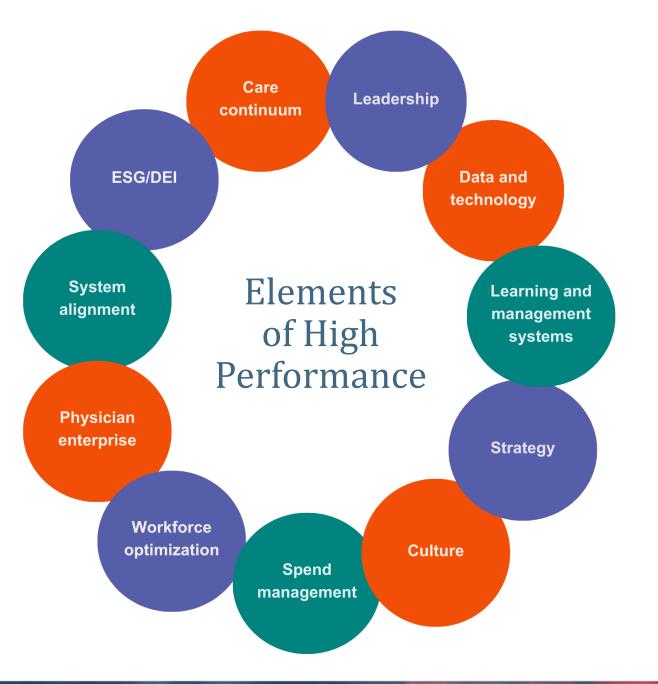
- Discuss how leaders are strategically affecting change and growth for their organizations.
- Describe the foundational levers needed to achieve high performance.



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- To achieve high performance, you must focus on implementing consistent expectations and strategies across your entire system.
- Ensure appropriate technologies are in place so that transparent, actionable data can be used to prioritize opportunities.
- Leaders can achieve operational and cost efficiencies by realizing economies of scale, maximizing resources and sharing best practices that lead to organization-wide improvements.



- To achieve high performance, leaders must consistently monitor and aim for top performance — high performance is the "whole package" that encompasses clinical, operational, cultural and financial excellence.
- It's crucial to stop thinking about performance improvement in verticals. Instead, consider strategies that will inspire transformation across your organization.



High Performance Resources



- Vizient High Performance webpage
- CEO Spotlight: How healthcare leaders can harness high-performance principles
- Q&A with Vizient Chief Medical Officer David Levine: How healthcare leaders can adopt a high-performance mindset
- Want to build better healthcare? Wipe 'or' from your vocabulary, says Houston Methodist CEO Dr. Marc Boom.
- Understanding the Five Drivers of Quality and Performance for Every Health System



High Performance Resources



- <u>Vizient Research Institute</u>: 2016, 2019, 2021 Systemness Research
- Performance Improvement Program Resources
 - Developing an Impactful and Measurable System-Wide Quality Plan Benchmarking Study
 - Effective Operational Models for Systemness Benchmarking Study 2019
 - <u>Effective Operational Models for Systemness Benchmarking Study</u>
 Considerations Checklist



High Performance Resources



Upcoming

- Top Performers white paper: Continued research and content analysis of top performers' organizational quality structures and functions
- Performance Improvement Program: Systemwide Quality Structure Benchmarking Survey
- Vizient Research Institute systemness study

Questions?

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