



## Hospice Access: Creating a Streamlined System Approach

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Creating a ***One Call*** process and an on-site hospice liaison system increases access to hospice care.

- ✓ ***GIP Hospice nearly doubled***
- ✓ ***Vizient Mortality O/E metric decreased***
- ✓ ***Observed mortality cut in half***
- ✓ ***Acute early death decreased***

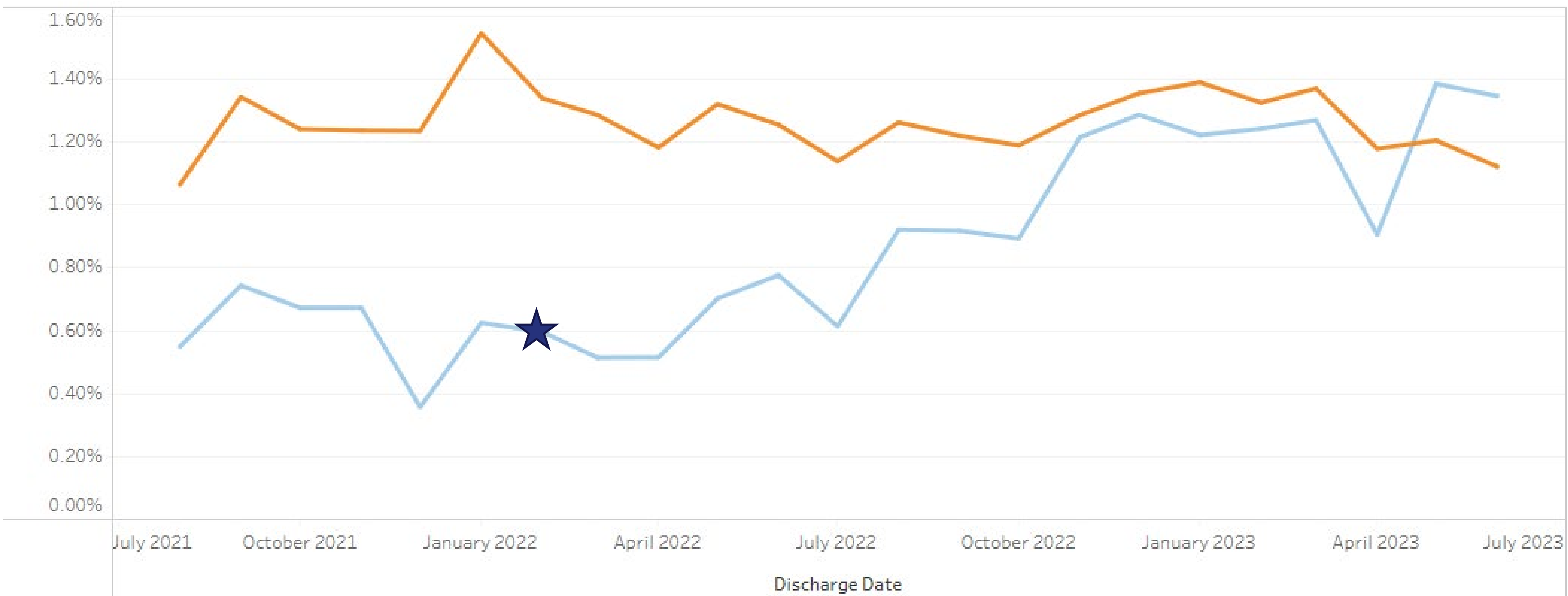
### Lessons Learned: Initiating an on-site hospice liaison structure

- Increases support for the patient and family during end-of-life care
- Increases GIP utilization
- Improves physician engagement
- Facilitates timely admissions

### Learning Objectives

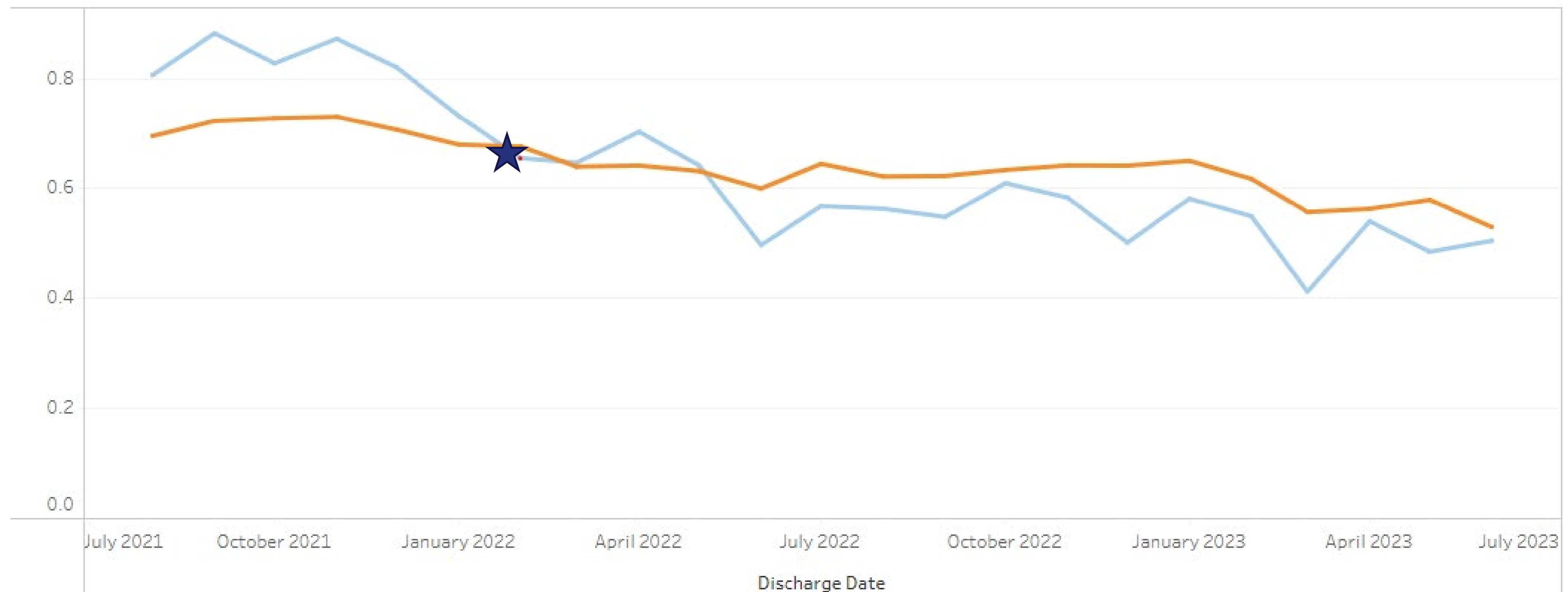
- Discuss and evaluate the impact of an in-house hospice liaison structure in your health system.
- Identify two tactics employed to increase timely hospice access to patients at end of life in a patient-centered model.

# GIP Utilization



■ Intermountain      ■ Vizient Top Performers

# Observed/Expected



Discharge Date

# Observed Death



■ Intermountain      ■ Vizient Top Performers

# Early Death

