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#vizientsummit



Before Rowing, Get in the Boat: Lowering NSTVL C-Section Rates

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Learning Objectives

- Identify why safe reduction of NTSVL C-Section rate is indicated.
- Discuss two interventions to successfully reduce the NTSVL C-section rate.
- List three counter metrics used to safety reduce the NTSVL C-section rate.



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Before Rowing, Get in the Boat

• WHY?

- Studies demonstrate the main factor in whether a patient undergoes a cesarean birth is WHERE they deliver and BY WHOM
 - Therefore, variation in cesarean section rates can indicate varying quality of care INDEPENDENT of patient risk factors and comorbidities
- Why focus on Nulliparous Term Singleton Vertex Living (NTSVL) cesarean specifically?
 - NTSVL cesarean rates are an indicator of the quality of obstetric care delivery



Before Rowing, Get in the Boat

Maternal & Neonatal Costs Of Cesarean Deliveries

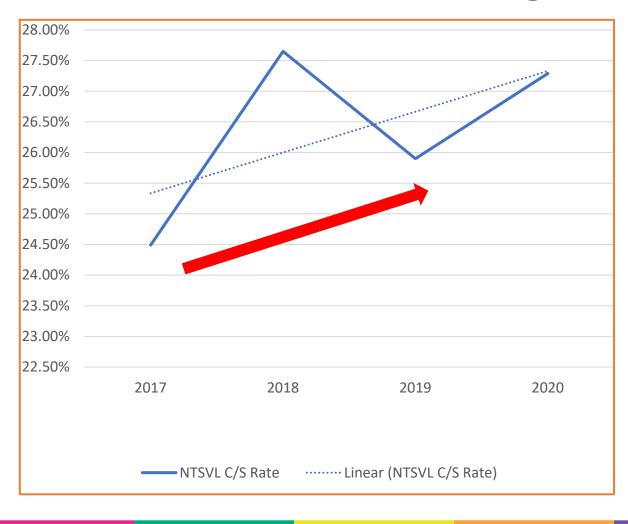
- Increased pain and fatigue associated risks of post traumatic stress disorder
- Increased risk of thromboembolic events and surgical site infections
- Increased risks with subsequent cesarean births
- Delayed or difficult breastfeeding
- Delayed or ineffective bonding with neonate
- Higher NICU admission rates and respiratory morbidity

Other Costs of Cesarean Delivery

- Increased length of stay
- Increased morbidity, more readmissions
- Financial cost = \$10,000 more for each cesarean delivery
- National attention by payers
 - Pay for performance plans
 - Value based payment plans
- Publicly reported measure



NTSVL C/S Rate at Lehigh Valley Health Network (LVHN)



- Leapfrog and Healthy People 2020 have set 23.9% as the target rate of NTSVL C/S
- FY'20
 - -LVHN **27.29**%
- We set out to meet the national goal of 23.9%

Lehigh Valley Health Network (LVHN) Playbook

- Pick a target
- Start with preliminary education
- Send providers individual data quarterly
- Conduct small workgroups including provider self-audit
- Hold large multidisciplinary workgroups
- Circulate dystocia checklist
- Provide progress updates regularly
- Monitor and share counter metrics to address safety concerns

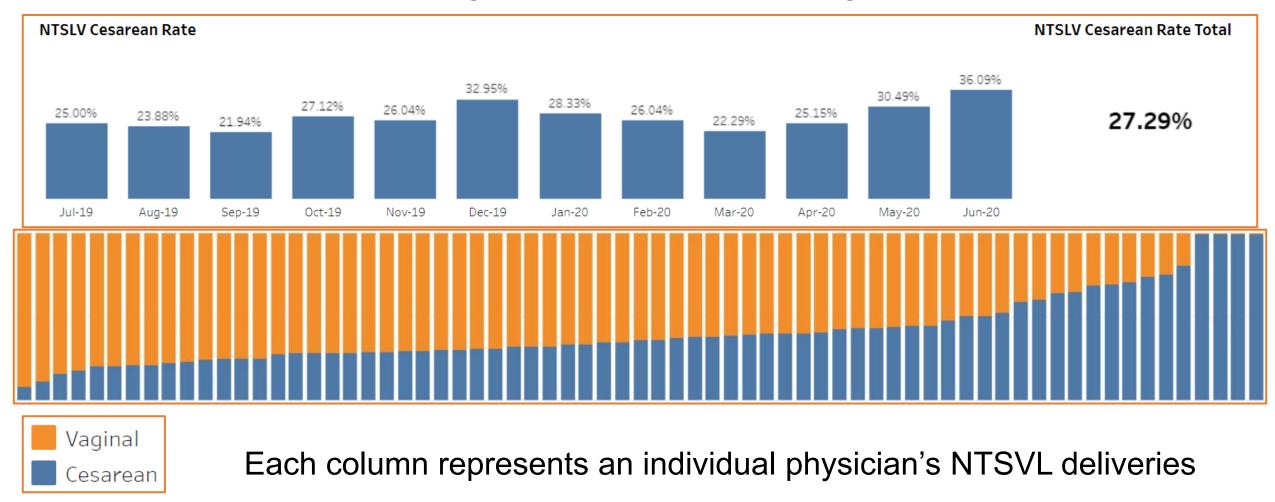


Obtaining the Data

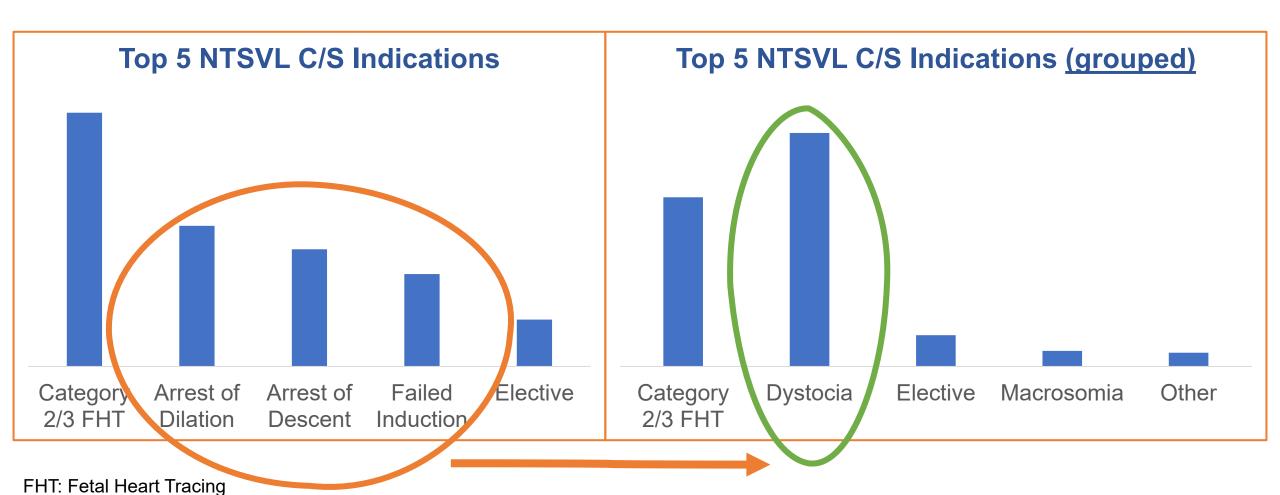
- Set the stage
- Define the data
 - Data validation
 - -Trust the data
 - Invitation to validate personal data
- How to get best data
 - Provider attribution of delivery



Physician Variability



Pick the Target - NTSVL C/S Indications



Education

- Providers (attendings, residents, and midwives)
 - Why
 - Variability
 - Current state
 - Individual data
 - Campus and network data
 - Goals

Nursing

- Awareness of
 - o NTSVL C/S rate
 - Impact of same
 - Current LVHN guidelines
 - Definitions of failed induction and arrest disorders
- Nurses as agents of change
- Patient advocacy
- Collaboration
- Oxytocin management
- Workshops on birthing positions and balancing techniques

Small Workgroups

- Selective invitation
 - Representation from providers with highest and lowest NTSVL C/S rates
- Self-audit requested utilizing dystocia checklist
- Physician-led case study review with open discussion

Audit Worksheet for Consistent Diagnosis of Labor Dystocia or Failed Induction Audit completion date: Directions: Review your listing of NTSVL C/S cases to determine correct use of dystocia diagnosis. Place X if criteria met in each category. For diagnosis of Dystocia/Arrest Disorder (all three should be For diagnosis of Failed For Dx of Induction before 6 cm failed present) dilation induction Cervix ≥6cm Membranes Oxytocin used for a No change x 4 hrs after 6 cm with adequate minimum of 12 hours after ruptured, then dilation (see uterine activity (or criteria 1) 6 hrs on oxytocin w/inadequate

Large Multidisciplinary Workgroup

- Voluntary basis
- Included:
 - Physicians
 - Resident Physicians
 - Certified Nurse Midwives
 - Nurses
- Tasks:
 - Develop education
 - Increase awareness
 - Policy review and modification

Labor Dystocia Checklist

1. Diagnosis of Dystocia/Arrest Disorder All 3 should be present

- o Cervix 6 cm or greater
- Membranes ruptured, then
- No cervical change after at least 4 hours of adequate uterine activity (e.g. strong to palpation or MVUs ≥ 200), or at least 6 hours of oxytocin administration with inadequate uterine activity

2. Diagnosis of Second Stage Arrest Only one needed No descent or rotation for:

- At least 4 hours of pushing in nulliparous woman with epidural
- At least 3 hours of pushing in nulliparous woman without epidural
- At least 3 hours of pushing in multiparous woman with epidural
- At least 2 hours of pushing in multiparous woman without epidural

3. Diagnosis of Failed Induction

 Oxytocin administered for at least 12-18 hours after membrane rupture, without achieving cervical change and regular contractions. *Note: At least 24 hours of oxytocin administration after membrane rupture is preferable if maternal and fetal statuses permit

LVHN.org 888-402-LVHN





Continual Progress Updates

- Quarterly individual provider updates
 - Email with individual provider identification number
- Grand Rounds
- Campus-specific department meeting
- Nurse leadership meetings

	Total					
	number					
	NTSVL CS /	1000				
	total	Overall		CNM		Non-CNM
	NTSVL	NTSVL CS	Only CNM	admission	Non-CNM	admission
Provider	births	rate	admission	rate	admissions	rate
1	0/2	0.00%	0/0	0.00%	0/2	0.00%
2	0/2	0.00%	0/0	0.00%	0/2	0.00%
3	0/2	0.00%	0/1	0.00%	0/1	0.00%
4	0/1	0.00%	0/0	0.00%	0/1	0.00%
5	0/2	0.00%	0/0	0.00%	0/2	0.00%
6	0/5	0.00%	0/1	0.00%	0/4	0.00%
7	0/1	0.00%	0/0	0.00%	0/1	0.00%
8	0/1	0.00%	0/0	0.00%	0/1	0.00%
9	0/2	0.00%	0/0	0.00%	0/2	0.00%
10	0/5	0.00%	0/1	0.00%	0/4	0.00%
11	0/2	0.00%	0/2	0.00%	0/0	0.00%
12	1/13*	7.69%	0/3	0.00%	1/10*	10.00%
13	1/12*	8.33%	1/9*	11.11%	0/3	0.00%
14	1/7*	14.29%	0/2	0.00%	1/5*	20.00%
15	2/12*	16.67%	1/4*	25.00%	1/8*	12.50%
16	1.6*	16.67%	1/3*	33.33%	0/3	0.00%
17	2/11*	18.18%	1/3*	33.33%	1/8*	12.50%
18	1/5*	20.00%	1/2*	50.00%	0/3	0.00%
19	1/4*	25.00%	0/0	0.00%	1/4*	25.00%
20	1/4*	25.00%	1/1*	10.00%	0/3	100.00%
21	2/8*	25.00%	1/1*	100.00%	1/7*	14.29%
22	1/4*	25.00%	1/1*	100.00%	0/3	0.00%
23	4/15*	26.67%	1/3*	33.33%	3/12*	25.00%
24	2/7*	28.57%	1/2*	50.00%	1/5*	20.00%
25	3/10*	30.00%	1/3*	33.33%	2/7*	28.57%
26	4/12*	33.33%	2/6*	33.33%	2/6*	33.33%
27	1/3*	33.33%	1/2*	50.00%	0/1	0.00%
28	4/11*	36.36%	2/5*	40.00%	2/6*	33.33%
29	3/8*	37.50%	0/1*	0.00%	3/7*	42.86%
30	4/9*	44.44%	2/3*	66.67%	2/6*	33.33%
31	3/6*	50.00%	1/1*	100.00%	2/5*	40.00%
32	4/8*	50.00%	1/3*	33.33%	3/5*	60.00%
33	1/2*	50.00%	1/2*	50.00%	0/0	0.00%
34	3/6*	50.00%	1/1*	100.00%	2/5*	40.00%
35	5/9*	55.56%	1/2*	50.00%	4/7*	57.14%
36	3/5*	60.00%	1/1*	100.00%	2/4*	50.00%
37	5/8*	62.50%	3/5*	60.00%	2/3*	66.67%
38	2/3*	66.67%	1/1*	100.00%	1/2*	50.00%
39	3/4*	75.00%	1/2*	50.00%	2/2*	100.00%
40	1/1*	100.00%	1/1*	100.00%	0/0	0.00%

Counter Metrics (Balancing Measures)

- It's not just about doing fewer cesarean sections
- It's doing fewer cesareans safely
- Our counter metrics are also monitored and shared on a regular basis
 - -Birth trauma
 - -APGARS <7 at 5 min >/= 2500 grams
 - Postpartum hemorrhage rates
 - -Admissions to Neonatal Intensive Care Unit
 - -Cord pH <7

In for the Long Haul

- Many of our interventions were met with initial resistance
 - Questions regarding data validity
 - Questions about safety
 - Is this goal even realistic?
- We even observed initial increase in NTSVL rate
- We persisted and kept moving forward
- Promoted the project at every forum possible
- Took time to answer each and every question
- Eventually....we saw <u>improvement!</u>

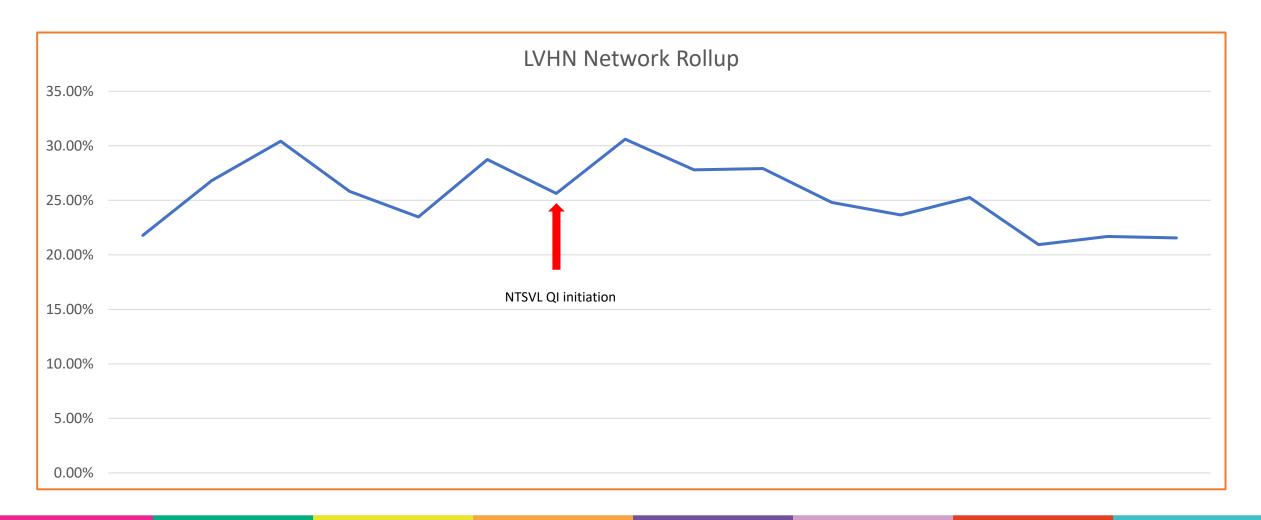
Improvement in LVHN NTSVL C/S Rate

	FY'20	★ FY'21	FY'22
	July '19 – June '20	July '20 – June '21	July '21 – June '22
LVHN rollup	27.29	26.14	22.50
Cedar Crest	25.08	23.39	21.73
Hazleton	25.16	30.43	27.96
Muhlenberg	30.37	27.48	25.87
Pocono	30.72	25.56	16.09
Schuylkill	30.40	32.97	19.19

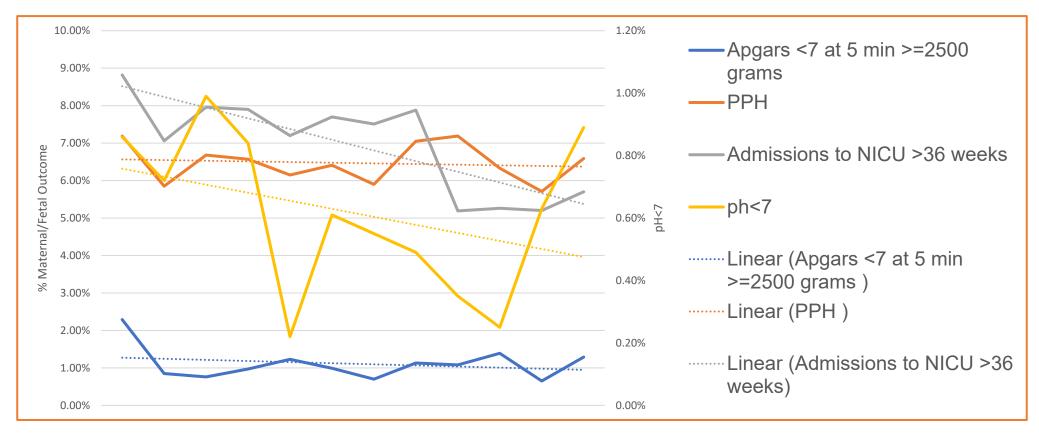
NTSVL Quality Improvement initiative began August of 2020



Improvement in LVHN NTSVL C/S Rate



Counter Metrics (Balancing Measures) LVH Campus

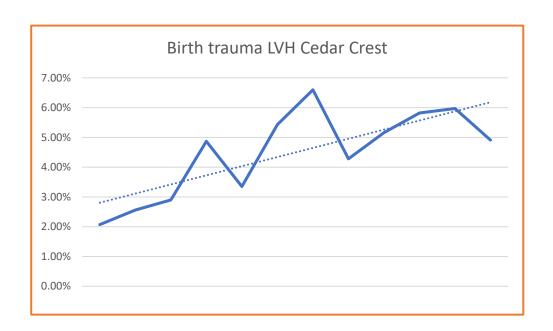


Other campuses showed similar decline or remained stable

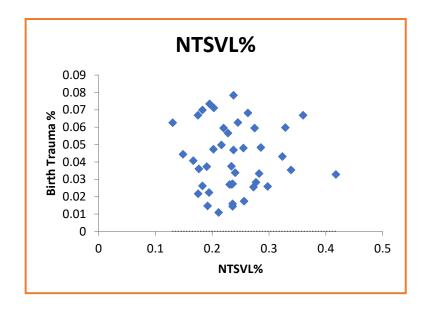


Birth Trauma Counter Metric LVH Campus

Evaluation of birth trauma suggested a potential increase



 Regression analysis assured no correlation between our birth trauma rates and NTSVL rates



All other campuses showed either steady rate or decline in birth trauma rates

Lessons Learned

- Variability persists among campuses and providers
- Difficult to change individual provider if no group engagement
- Change takes a long time
- Each provider makes a difference
- Break it down to manageable goals
- Individual counseling is beneficial



Key Takeaways

- A multidisciplinary approach is best
- Ongoing awareness and education are necessary
- Data is powerful

Questions?



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