



## Assessing and Implementing AI and Machine Learning to Optimize Care



## **Panelists**

### Kory Anderson, MD, CHCQM-PHYADV, FACP

Medical Director, Physician Advisor Services, CDI & Quality, Intermountain Healthcare, South Weber, UT Kearstin Jorgenson, MSM, CPC, COC

Operations Director, Intermountain Physician Advisor Service and CDI, Intermountain Healthcare, Bountiful, UT Sathya Vijayakumar, MS, MBA

Sr. Clinical Operations Manager, Intermountain Healthcare, Salt Lake City, UT

### Olubusayo Famutimi, MBBS, MPH

Sr. Healthcare Analytics Consultant, University of Missouri Healthcare, Columbia, MO

Margaret Smith, MBA

Director of Operations, Stanford Healthcare Al Applied Research Team, Stanford Health Care Amelia Sattler, MD

Physician and Associate Medical Director of Stanford Healthcare Al Applied Research Team Stanford Family Medicine-Hoover, Palo Alto, CA



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## **Learning Objectives**

- Discuss the use of AI-based tools to sustain expected mortality and patient safety indicator improvement efforts.
- Compare and contrast approaches using traditional research versus quality improvement methodology for the co-development and translation of AI/ML technologies in health care.
- Identify how AI can be leveraged for risk stratification of hospitalized COVID-19 patients.





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# Stanford Health Care







## Transforming Ideas into Innovations: Bringing Health AI from Code to Bedside

**Margaret Smith, MBA** 

Director of Operations, Stanford Healthcare AI Applied Research Team Stanford Health Care

**Amelia Sattler, MD** 

Physician and Associate Medical Director of Stanford Healthcare Al Applied Research Team Stanford Family Medicine-Hoover, Palo Alto, CA





#### **Mission**

To bring leading edge AI technologies from "code to bedside" in support of the Quintuple Aim

#### Vision

To be a national leader in the study and implementation of AI technologies to solve specific, practical problems in healthcare

#### Website





<u>lock clinic exam room</u>





**Our Team** 

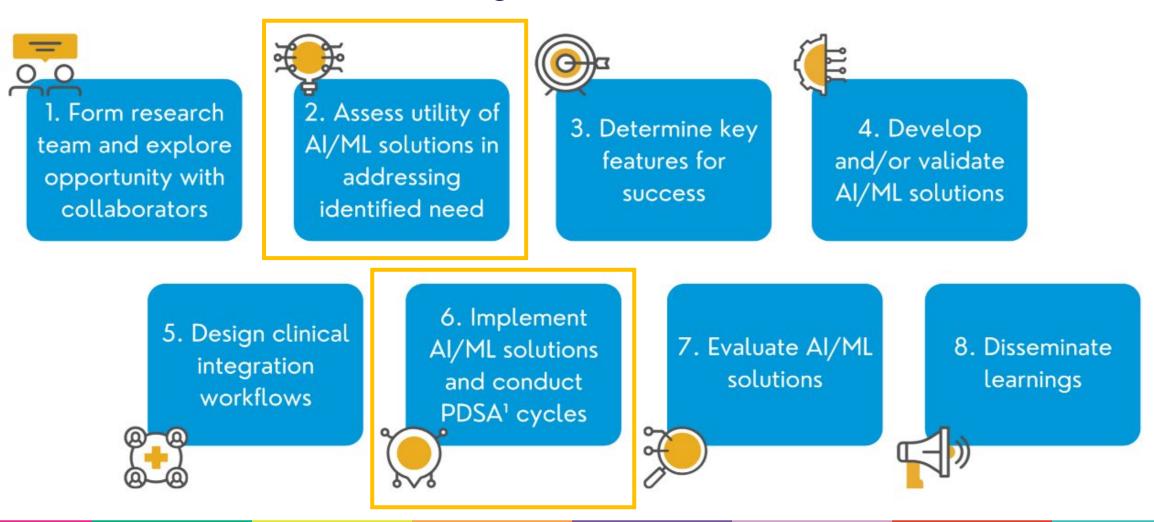




<b>Our Projects</b>	Improving Clinical Diagnosis	AI-enabled Dermatology in Primary Care	Early Detection of Autoimmune Disease	Behavioral Health Screening with Computer Vision	
	Improving Population Health	AI-enabled Remote At Home Devices for Patient Monitoring Hypertension & Heart Failu		AI-enabled e Stress Sensing	
	Optimizing Outpatient Care	Predicting ED Visits and Hospitalizations	Digital Care Assistants	Automating In-Basket Management for Providers	
	Optimizing Inpatient Care	5		Mortality as a Proxy for vance Care Planning	
	Voice Enabled Applications	Automating Clinical Documentation	Patient Facing Voice Assistants	Al-enabled Patient Interviewing	
	Health Policy, Education and Equity	NationalAmericanAcademy ofAcademy ofMedicineFamily Physicia		ers of Artificial Intelligence	



### **Lessons Learned: The HEA<sub>3</sub>RT Method**

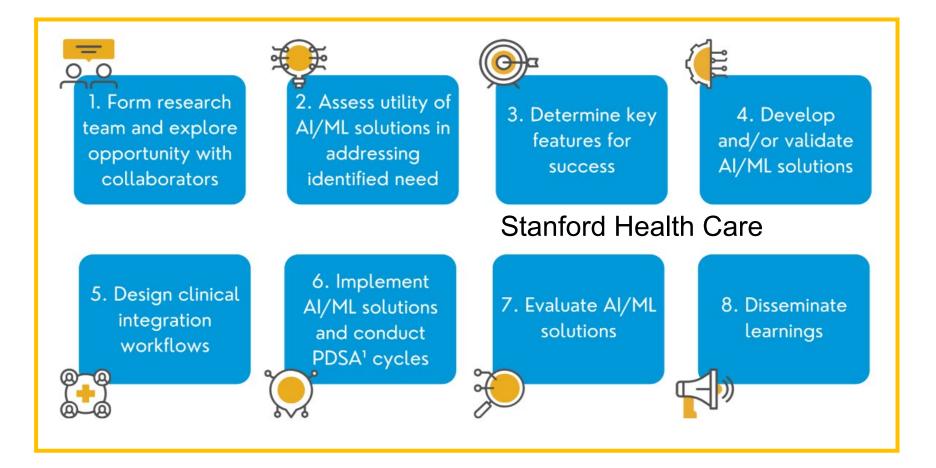


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<sup>1</sup> Plan-Do-Study-Act



## Merging QI and Research Methods: Project Example





AI-Enabled Advance Care Planning

<sup>1</sup> Plan-Do-Study-Act







- Collaborate with stakeholders to gain a comprehensive understanding of the problem and workflow BEFORE investing in solutions
- Clearly establish the utility and feasibility of AI/ML solutions to solve the problem
- Engage relevant care team members in designing clinical workflows and conducting PDSA cycles to refine implementation







Contact:

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# University of Missouri Healthcare







## An Artificial Intelligence Model to Predict Risk of Mortality in Patients Hospitalized with COVID-19

### **Olubusayo Daniel Famutimi MBBS, MPH**

Sr. Healthcare Analytics Consultant University of Missouri Healthcare, Columbia, MO



## Rationale

- The COVID-19 pandemic has put critical care capacity under the spotlight like never before, hospitals around the world have long faced challenges with bed and staffing shortages to meet demand for acute care.
- It's a highly complex and dynamic orchestration challenge, with many moving parts. Which
  patient waiting in the ED should get the next ICU bed? Which patient in the ICU can I safely
  move to a step-down unit to free up a bed?
- The real challenge is often one of patient flow: anticipating and knowing when to transition a patient from one care setting to the next.
- Existing risk scores (NEWS, mSOFA, APACHE) are not built for COVID-19, they exist as track-and-trigger alert systems for impending clinical decline.

NEWS – National Early Warning Score APACHE – Acute Physiology and Chronic Health Evaluation mSOFA – modified Sequential Organ Failure Assessment

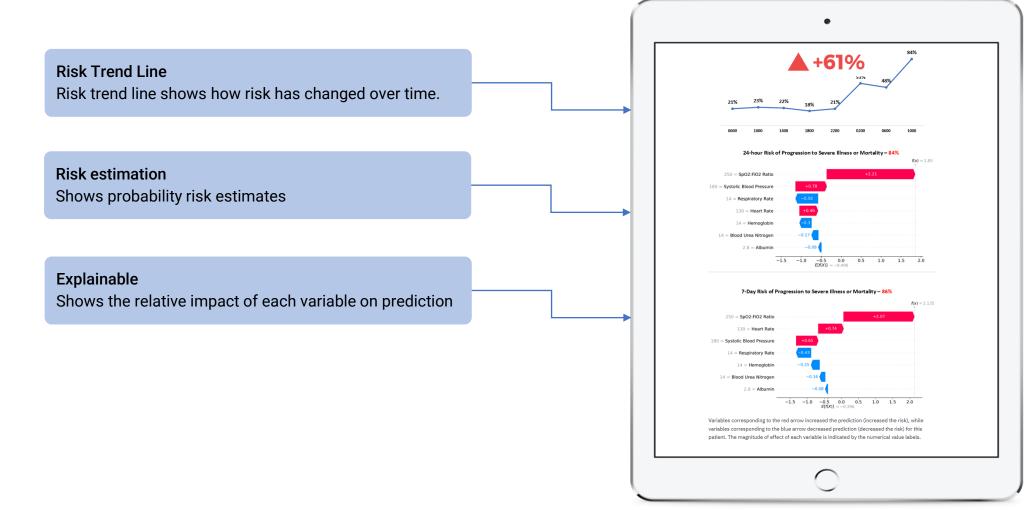


## Intervention

- We designed and developed a named model; COVID-19 Personalized Risk Intelligence System for Mortality (COVID-PRISM) available as a web application at <u>https://covidprism.com/model/</u>
- Explainable, interpretable and adaptive artificial intelligence-based prognostic model
- Predict 24-hour and 7-day risk of progression to severe disease or mortality in patients hospitalized with COVID-19.
- Variables: Time-varying Vital sign and laboratory variables obtained from electronic health records
- AUROC 0.974, Sensitivity 90%, Specificity 93%



## **Leveraging AI for Risk estimation**





## **Impact/Lessons Learned**



- Improved ICU capacity planning
- Efficient Resource Allocation
- Improved Patient Flow
- Support Clinical Decision (Clinician-Directed Nudges vs. Alerts)







- The COVID-19 crisis has exposed and exacerbated many unforeseen bottlenecks in healthcare.
- It has also given rise to smart ways of tackling them.
- Using the power of AI and predictive modelling, we can extract relevant patterns and insights in the vast amount of readily available clinical data in EHR to predict clinical events and optimize patient care







Contact:

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# Intermountain Healthcare







## Alphabet Soup: Al to improve Mortality and PSI O:E

Sathya Vijayakumar, MS, MBA Sr. Clinical Operations Manager

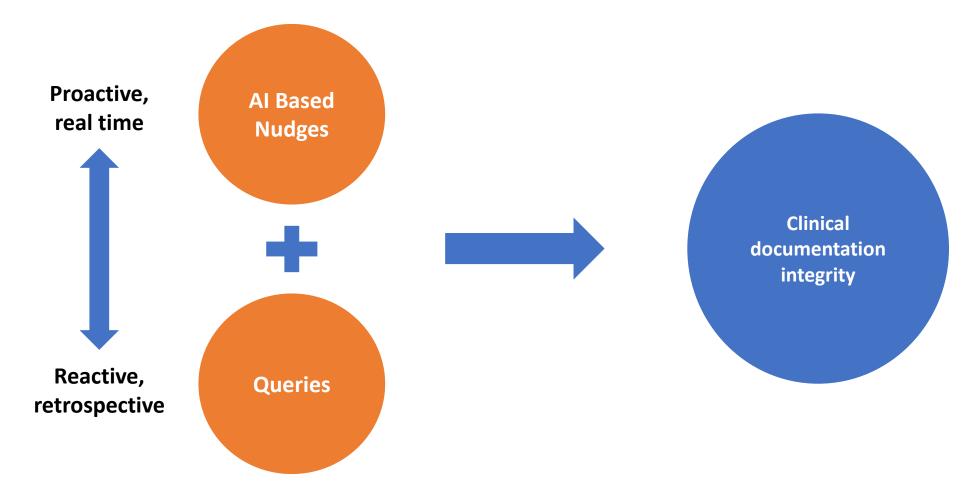
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Office of Patient Experience, Intermountain Healthcare

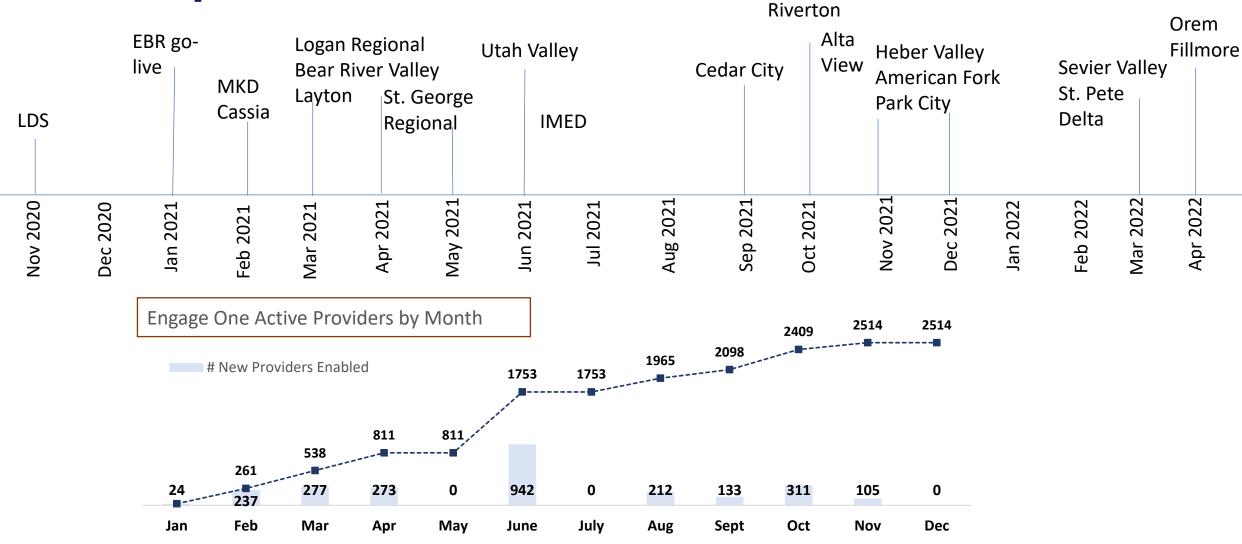


## Introduction – Wholistic Approach to CDI





## **Our Implementation Timeline**





## **Results (July 2021 – Feb 2022)**

Nudge Concept	<b>Clinical Documentation</b>	Specified Final Code	Final Code Set Impact			Quality	
	Total Resolved Nudges	Nudges with Specified Codes	Resolved Nudges Impact: MS DRG, APR DRG, or Both	DRG Impact [PDx, CC, and/or MCC]	APR Impact [+SOI and/or ROM]	Potential HCC Impact	+ Elixhauser Impact
Heart Failure	1291	1222	247	163	100		9
Diabetes Mellitus	1273	1136	12	8	6	1	39
Atrial Fibrillation	831	719	25	11	16	2	
Encephalopathy	626	455	70	69	2	3	1
Respiratory Failure	477	361	1	1	1 '		1
Low BP and Pressor	456	360	31	11	22	159	1
Acute Kidney Disease - Cause	450	235	3	3	1 '	1	
Kidney Disease	391	342	11	7	5	297	20
Malnutrition - Severity	383	298	54	46	11	1	4
Metastatic Disease	186	141			1		18
Staph. Infection	53	27			1	1	
Heart Failure - Etiology	50	41	9	8	1 '	1	1
COPD	35	16		1	1		
Debridement - Depth/Level	27	7			1	1	
Leak	8				1	1	
Brain Hemorrhage	6	3			1	1	
Low Potassium	2	1			1	1	
Low Sodium	2	2			1	1	
Shock	1 '	1	1	1	1 '	1	
Diabetes - Neuropathic Agents	1	′			'		
Grand Total	6549	5367	464	326	166	462	91



## **Lessons Learned**



- Set up a test group of physicians who are willing to try your decision support tool early on
- It helps to phase out your implementation so you can improve on the algorithm as you learn from early experience
- Get leadership buy-in for the program to succeed
- Standardize your trainings and rollout methodology to make it easy to scale and track







- Align strategic direction
- Get leadership support
- Determine division specific conditions
- Standard rollout process across all facilities







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# Panel Discussion



