

# Urgent Outpatient MRI Program for Neurology Patients Prevents Unnecessary Admissions

### **Learning Objectives**

- Describe an urgent outpatient care model for patients with acute neurologic symptoms presenting to the emergency department (ED)
- Discuss the cost savings related to prevented hospital days when inpatient imaging is deferred to the outpatient setting

## Problem/Issue

In an academic hospital above 95% capacity, many clinically stable neurology patients are admitted solely for MRI imaging.

#### Goal

To prevent 10 admissions (25 hospital days) per month of clinically stable neurology patients who instead obtain urgent outpatient MRI imaging with follow up.

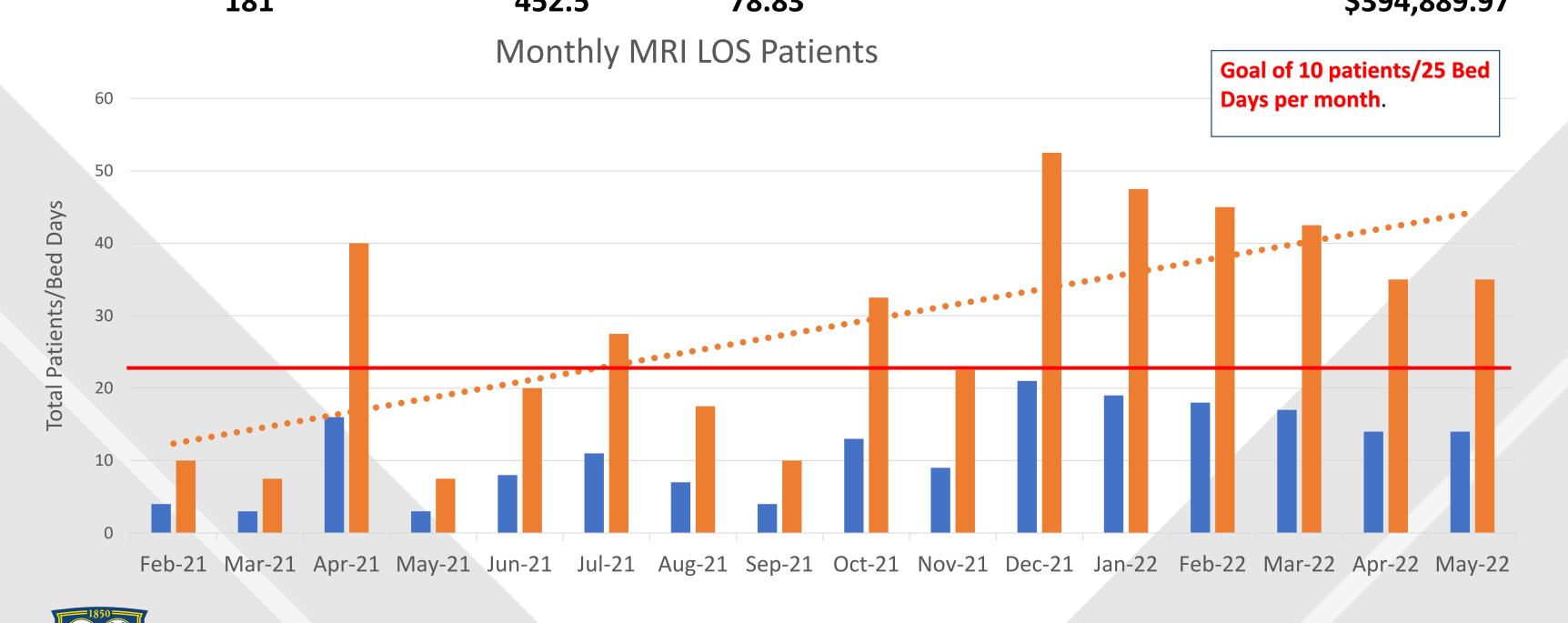
## Change(s) implemented

- Neurology residents seeing ED consults selected clinically appropriate patients who had no inpatient needs, no difficulty ambulating, and imaging would not change inpatient management
- Most common candidate patients were:
  - new lifetime seizure, back to baseline
  - resolved transient ischemic attack
- Neurology resident places orders, contacts the radiology scheduling team, who schedules MRI with patient. Results were forwarded to the ordering neurology resident for communication, scheduling follow up, and management.
- Planning to expand indications and consider admitted patients

#### Data

ROCHESTER

				Incremental	Monthly	Monthly	Total
	Actual		Estimated	Cases for	Net	Revenue for	Revenue+
Month	<b>Patients</b>	ALOS	Days Saved	5-1600	Increase	<b>Outpatient MRI</b>	Net Increase
Feb-21	4	2.5	10	1.74	\$3,578.85	\$5,148.00	\$8,726.85
Mar-21	3	2.5	7.5	1.31	\$2,684.14	\$3,861.00	\$6,545.14
Apr-21	16	2.5	40	6.97	\$14,315.40	\$20,592.00	\$34,907.40
May-21	3	2.5	7.5	1.31	\$2,684.14	\$3,861.00	\$6,545.14
Jun-21	8	2.5	20	3.48	\$7,157.70	\$10,296.00	\$17,453.70
Jul-21	11	2.5	27.5	4.79	\$9,841.84	\$14,157.00	\$23,998.84
Aug-21	7	2.5	17.5	3.05	\$6,262.99	\$9,009.00	\$15,271.99
Sep-21	4	2.5	10	1.74	\$3,578.85	\$5,148.00	\$8,726.85
Oct-21	13	2.5	32.5	5.66	\$11,631.26	\$16,731.00	\$28,362.26
Nov-21	9	2.5	22.5	3.92	\$8,052.41	\$11,583.00	\$19,635.41
Dec-21	21	2.5	52.5	9.15	\$18,788.96	\$27,027.00	\$45,815.96
Jan-22	19	2.5	47.5	8.28	\$16,999.54	\$24,453.00	\$41,452.54
Feb-22	18	2.5	45	7.84	\$16,104.83	\$23,166.00	\$39,270.83
Mar-22	17	2.5	42.5	7.40	\$15,210.11	\$21,879.00	\$37,089.11
Apr-22	14	2.5	35	6.10	\$12,525.98	\$18,018.00	\$30,543.98
May-22	14	2.5	35	6.10	\$12,525.98	\$18,018.00	\$30,543.98
	181		452.5	78.83	•		\$394,889.97



Days Saved

Andrew\_Huang@urmc.rochester.edu

••• Linear (Days Saved)

Actual Patients

#### Outcomes/Results

- Over 16 months (2/2021 5/2022), the program prevented 181 admissions (11.3/month), saving an estimated 453 hospital days.
- Based on average length of stay (2.5 days), direct variable daily costs, incremental resulting new cases, this increased hospital revenue by ~\$162,000, outpatient MRI revenue of ~\$233,000, total revenue by ~\$395,000.
- 81% of patients obtained their imaging within 7 days and 97% within 14 days. There have been no adverse outcomes to date.

### Key takeaways and lessons

- A program that selected stable ED patients awaiting MRI imaging and discharged them with urgent outpatient imaging saved >180 admissions, >450 hospital days, and increased revenue by ~\$395,000.
- 97% of patients obtained imaging without 14 days. There were no adverse patient outcomes
- Moving non urgent imaging to the outpatient setting improved patient care (decreased hospital length of stay) and decreased healthcare expenditure

#### What worked well

- Implementation with neurology residency and neuro radiology

## Required Speaker Disclosures

• The authors have no relevant financial relationships to disclose