



Achieving Centralized Purchasing and the Sourcing Team of the Future

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Learning Objectives

- Describe change communication and action strategies for large organizations.
- Explain how to break down processes and rebuild with a technology-first approach.



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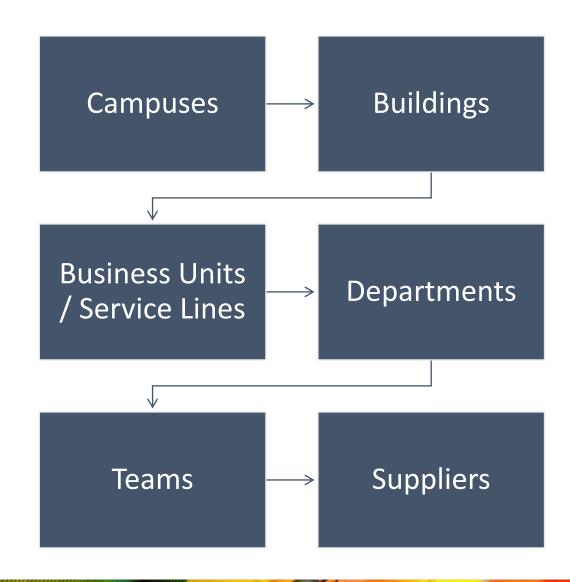
Learn the strategies deployed by a large long-term care organization for planning, navigating and migrating to a centralized purchasing environment. Retooling a decades-old process at any organization can be a large feat, especially when there are hundreds of teammates involved across multiple geographic locations. During this session, our team will share the questions we asked, the answers we found, and the tactics and strategy used to add value back into our organization by centralizing our purchasing operations.

Masonic Villages Overview

- Over 150 years in Operation
- (5) locations across The Commonwealth of PA
- Corporate Offices located in Lancaster County Pennsylvania
- MasonicVillages.org/community-report/
- \$48.5 million in charitable care in 2022

Inheriting an ERP

- Learn the History
- Measure and Map
- Build a plan. Together.



Setting Sail

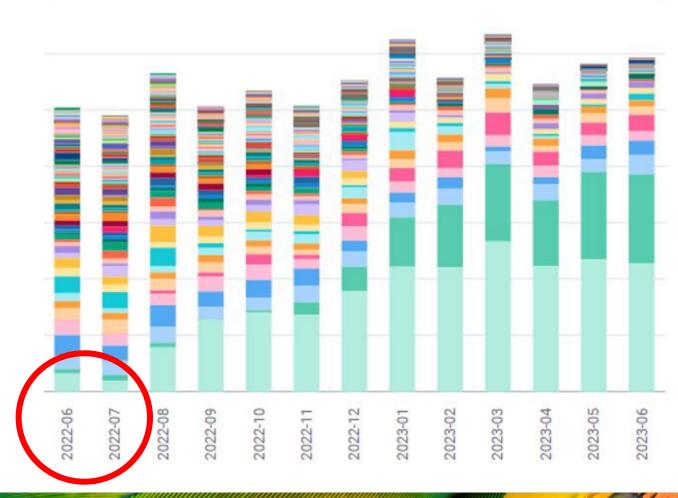
• Don't Drift (direction over speed)

Don't Lose Sight of the Why

"Achieving...."

Purchase Orders By Buyer

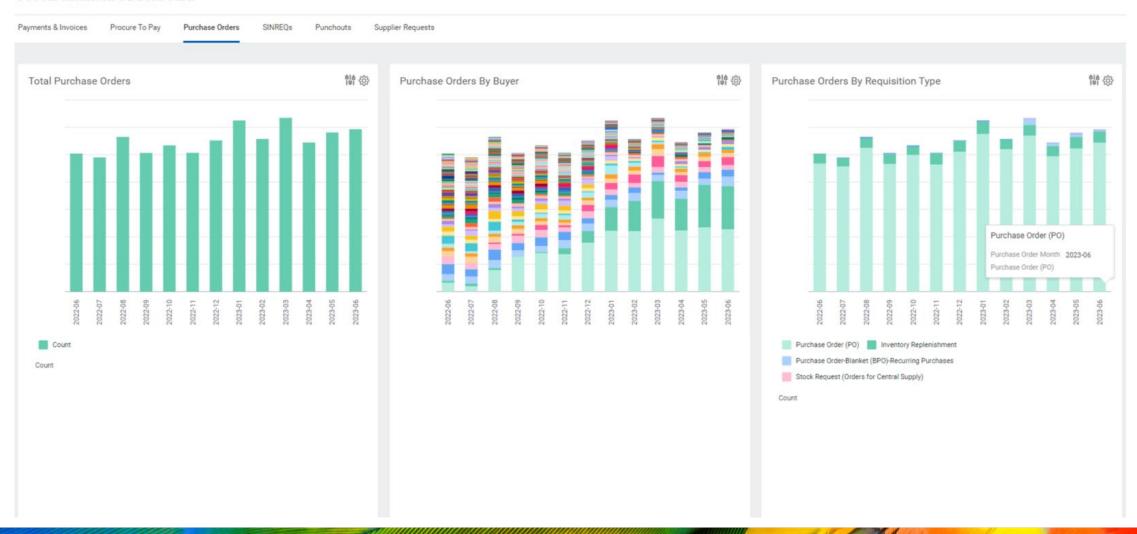






The importance of feedback

Procurement KPI Dashboard



Lessons Learned

1.Demonstrate don't dictate

2. Compounding small wins prepares the team for scalable change

3. It's more difficult to maintain your customer's trust than obtain it

Key Takeaways

- Be genuinely curious
- Ask questions in other silos
- Identify the details
- Obtain trust
- Take manageable bites

Questions?



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