Information for continuing education (CE) credit

# Quality Leadership Series: Developing and implementing high reliability in performance improvement

Activity date: August 27, 2020

Course director: Marly J. Christenson, PhD, MS, RN, NP, CPHQ

Vizient is committed to complying with the criteria set forth by the accrediting agencies in order to provide this quality course. To receive credit for educational activities, you must successfully complete all course requirements.

**Requirements**

1. Attend the course in its entirety
2. After the course, you will receive an email with instructions and an access code that you will need to obtain your CE credit
3. **Complete the process no later than Sunday, October 11, 2020.**

Upon successful completion of the course requirements, you will be able to print your CE certificate.

**Learning objectives**

1. Describe factors that contribute to high reliability and sustained improvement within a healthcare organization.
2. Outline tools to effectively embed reliability principles into care delivery and operations.
3. Summarize how one organization successfully integrated reliability principles into performance improvement.



**Joint Accreditation Statement:**

In support of improving patient care, Vizient, Inc. is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

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**Designation Statements:**

#### NURSING

This activity is designated for 1.00 contact hours.

Vizient, Inc. is approved by the California Board of Registered Nursing, Provider Number CEP12580, for 1.20 contact hours.

#### NATIONAL ASSOCIATION FOR HEALTHCARE QUALITY

This program has been approved by the National Association for Healthcare Quality for a maximum of 1.00 CPHQ continuing education credits for this event.

### PHYSICIAN

Vizient, Inc. designates this live activity for a maximum of 1.00 *AMA PRA Category 1 Credit(s) ™.*Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### CEU

Vizient, Inc. will award CEUs to each participant who successfully completes this program. The CEU is a nationally recognized unit of measure for continuing education and training programs that meet certain criteria (1 contact hour = 0.1 CEU).

**CONFLICT OF INTEREST/CONTENT VALIDATION POLICY:**

As an accredited provider of continuing medical education/continuing education Vizient is dedicated to ensuring balance, independence, objectivity, and scientific rigor in all of its CME/CE activities. Vizient requires all potential faculty and program planners, in advance, to disclose financial relationships with relevant commercial interests. Vizient uses that information to determine whether prospective contributors have potential conflicts of interest. If significant relationships are disclosed, Vizient assesses how those potential conflicts of interest may affect CME/CE content. Vizient requires that all conflicts of interest be resolved prior to participation in the activity. Vizient is committed to resolving potential conflicts of interest, although if contributors have significant relationships that cannot be reconciled, Vizient reserves the right to prohibit participation. Faculty presenters are also expected to disclose any discussion of (1) off-label or investigational uses of FDA approved commercial products or devices or (2) products or devices not yet approved in the United States.

### DISCLOSURE STATEMENTS:

### Current accrediting agency guidelines and Vizient policy state that participants in educational activities should be made aware of any affiliation or financial interest that may affect the presentation and if there will be any discussion of unapproved or investigative use of commercial products/devices. Each planning committee member, reviewer and presenter has completed a Disclosure of Relevant Financial Relationships form.

Relevant financial relationships: Planning committee members and presenters have nothing to disclose.

### Planning committee members

**Cindy Abel, RN, MSN, CEN (nurse planner and reviewer)**

Vice President, PI Collaboratives/Government Programs

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**Jodi Eisenberg, MHA, CPHQ, CPMSM, CSHA**

Senior Director, Network Services

Vizient

**Will Dardani, MBA**

Director, Networks

Vizient

**Robert Dean, DO**

Senior Vice President, Performance Management

Vizient

### Reviewer

**Cindy Abel, RN, MSN, CEN (nurse planner and reviewer)**

Vice President, PI Collaboratives/Government Programs

Vizient

### Presenters

**Marly J. Christenson, PhD, MS, RN, NP, CPHQ**

Senior Director

Vizient

**David Munch, MD**

Senior Principal

Vizient

**Jenny Anderson, MAS, RN, CPHQ**

Patient Quality & Safety Officer

Administrative Director of Quality, Safety, Medical Staff Services,

GME Residency, Hospitalist Advanced Practice Providers,

& Health Information Management

Norman Regional Health System

**Brittni McGill, RN**

CNO

Norman Regional Health System