Information for continuing education (CE) credit

# Vizient PSO Topical Safety Web Conference Series - Role of patient and family advisors to improve safety outcomes

Activity date: June 23, 2021

Course director: Ellen Flynn, RN, MBA, JD, CPPS

Vizient is committed to complying with the criteria set forth by the accrediting agencies in order to provide this quality course. To receive credit for educational activities, you must successfully complete all course requirements.

**Requirements**

1. Attend the course in its entirety
2. After the course, you will receive an email with instructions and an access code that you will need to obtain your CE credit
3. Complete the evaluation form no later than August 7, 2021

Upon successful completion of the course requirements, you will be able to print your CE certificate and/or statement of credit for pharmacy education.

**Important note for pharmacists and pharmacy technicians**

All credit awarded to pharmacists must be via CPE Monitor; paper certificates and e-certificates are not valid for licensure/certification submission.  Pharmacists will be able to print individual statements of credit and their transcripts from their NABP e-profile created at [www.mycpemonitor.net](http://www.mycpemonitor.net) or [www.nabp.net](http://www.nabp.net).

1. Please provide an accurate **NABP ID number** and **date of birth** (**mm/dd** – do not include birth year)
2. Vizient will upload your **NABP ID number** and **date of birth** into CPE Monitor after the completion of all steps required to receive credit

If your **NABP ID number** and/or **date of birth** are returned as invalid after the upload, Vizient will make one attempt to contact you for corrections within a 45-day window. After the 45-day window expires, Vizient will not accept the information, and Vizient will not be able to process your CE credit.

**Learning objectives**

1. Describe safety outcome improvements that health care organizations have experienced using patient and family advisors
2. Discuss ways to overcome organizational barriers to use of patient and family advisors in safety improvement efforts
3. Describe ways to effectively utilize patient and family advisors on safety and quality committees and safety advocacy programs
4. Discuss methods to utilize patient and family advisors in quality improvement processes following a safety event



**Joint Accreditation Statement:**

In support of improving patient care, Vizient, Inc. is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

**Designation Statements:**

#### NURSING

This activity is designated for 1.00 contact hours.

Vizient, Inc. is approved by the California Board of Registered Nursing, Provider Number CEP12580, for 1.20 contact hours.

#### PHARMACY

Vizient, Inc. designates this activity for a maximum of 1.00 ACPE credit hours.

Universal Activity Number: JA0006103-0000-21-151-L05-P

### PHYSICIAN

Vizient, Inc. designates this live activity for a maximum of 1.00 *AMA PRA Category 1 Credit(s) ™.*Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### CEU

Vizient, Inc. will award CEUs to each participant who successfully completes this program. The CEU is a nationally recognized unit of measure for continuing education and training programs that meet certain criteria (1 contact hour = 0.1 CEU).

**CONFLICT OF INTEREST/CONTENT VALIDATION POLICY:**

As an accredited provider of continuing medical education/continuing education Vizient is dedicated to ensuring balance, independence, objectivity, and scientific rigor in all of its CME/CE activities. Vizient requires all potential faculty and program planners, in advance, to disclose financial relationships with relevant commercial interests. Vizient uses that information to determine whether prospective contributors have potential conflicts of interest. If significant relationships are disclosed, Vizient assesses how those potential conflicts of interest may affect CME/CE content. Vizient requires that all conflicts of interest be resolved prior to participation in the activity. Vizient is committed to resolving potential conflicts of interest, although if contributors have significant relationships that cannot be reconciled, Vizient reserves the right to prohibit participation. Faculty presenters are also expected to disclose any discussion of (1) off-label or investigational uses of FDA approved commercial products or devices or (2) products or devices not yet approved in the United States.

### DISCLOSURE STATEMENTS:

### Current accrediting agency guidelines and Vizient policy state that participants in educational activities should be made aware of any affiliation or financial interest that may affect the presentation and if there will be any discussion of unapproved or investigative use of commercial products/devices. Each planning committee member, reviewer and speaker has completed a Disclosure of Relevant Financial Relationships form.

Relevant financial relationships: None of the planning committee members or presenters have anything to disclose

### Planning committee members

Ellen Flynn, RN, MBA, JD, CPPS

AVP, Programs

Vizient

Tammy Williams, MSN, RN, CPPS

Program director

Vizient

Laura Hoffman, DNP, RN, CPHQ

Program Director

Vizient

Jim Lichauer, Pharm.D., BCPS, FASHP

Project Manager, PI Collaboratives & Advisory – Pharmacy

Vizient

Robert Dean, DO, MBA

Senior Vice President Performance Management

Vizient

### Course reviewer

Tammy Williams, MSN, RN, CPPS

Vizient nurse planner

Program director

Vizient

Jim Lichauer, Pharm.D., BCPS, FASHP

Pharmacy reviewer

Project Manager, PI Collaboratives & Advisory – Pharmacy

Vizient

### Presenters

Anita Fry, MSH, BSJ

PCS Senior Project Manager

Stormont Vail

Carol Perry, MSM, BSN, RN, FACHE

Senior Vice President and Chief Nursing Officer

Stormont Vail

Edwin Loftin, DNP, MBA, RN, NEA-BC, FACHE,

SVP Integrated and Acute Care Services/CNO

Parrish Medical Center

Kara Casavan, BS

Manager Patient and Family Centered Care

IU Health Riley Hospital of Children